

District Office:  
City Hall 1316A  
Buffalo, NY 14202

# —Public Service Directory—

— Compliments of —

Lovejoy District Council Member

## Bryan J. Bollman



Phone: 851-5151 • E-mail: [BBollman@City-Buffalo.com](mailto:BBollman@City-Buffalo.com)

### —Emergency Information & Referrals—

Crisis Services .....	834-3131	Red Cross.....	886-7500	Alcoholics Anonymous....	853-0388
Buffalo Police Department (A-District)....	851-4415	H.E.A.P.....	858-7644	Battered Women .....	884-6000
(C-District).....	851-4412	City Mission.....	854-8181	Family Justice Center.....	558-7233
(E-District).....	851-4416	Corner Stone Manor.....	852-0761	Rape Crisis Center (24/7)...	834-3131
		<i>(Homeless Shelter)</i>			

### CITY OF BUFFALO

General Information.....	311
Citizens' Rights.....	851-8001
City Court.....	845-2600
City Clerk.....	851-5431
Dog Registration.....	851-5439
Fair Housing Officer.....	851-4212
Inspections.....	851-4949
Garbage Pick-up Problems.....	851-5987
Mayors' Complaint Line.....	851-4890
Permits.....	851-4924
Public Works.....	851-5636
Parking Violations Bureau.....	851-5182
Recycling Program Information.....	851-5014
Taxes.....	851-5739

### PUBLIC WORKS, PARKS & STREETS

Public Works— Room 502(General Office Number).....	851-5636
Buildings Division— Room 604.....	851-5864
Parks Division (General Office Number).....	851-5553
Streets Sanitation Division.....	851-5014
Forestry.....	851-4170
User Fee— Room 113.....	851-5370
Water Division (Billing/ Customer Service).....	847-1065

### Permits & Inspection Services

Inspections Division— Room 304.....	851-4949
Permits— Room 301.....	851-4924
Licenses— Room 301.....	851-6583 / 4078

### Pets & Animals

Animal Shelter (380 Oak St.).....	851-5694
SPCA Serving Erie County (300 Harlem Rd.).....	875-7360

### GENERAL INFORMATION-

General Information ( <i>Referrals</i> ).....	211
Auto Bureau.....	858-7450
Disabled Parking Permits.....	851-4204
Employment & Training.....	856-5627
Community Crime Prevention.....	851-4281
Buffalo Public Schools.....	816-3500
ECC City Campus.....	842-2770
Headstart Program ( <i>Early Childhood Education</i> ).....	854-3318
Police Athletic League (PAL).....	851-4615
Matt Urban Center ( <i>Homeowner Assistance</i> ).....	893-7222
Kid's Helpline ( <i>Information/Referral</i> ).....	834-1144
Voter Registration.....	858-8891
Senior Services.....	851-4141
Youth Bureau.....	851-4001

### Neighborhood Advocates

Lovejoy Village Association.....	445-6276
Kaisertown Friends Association E-mail: <a href="mailto:contact@kaisertownfriends.com">contact@kaisertownfriends.com</a>	



Find us on Facebook:

Lovejoy District Council Member Bryan Bollman

## PROPERTY CONCERNS?

## CALL 311!

### Council Member Bryan J. Bollman



## LIBRARIES-

- Central Library— Downtown Buffalo Branch  
(1 Lafayette Sq.)..... 858-8900
- East Clinton Branch (1929 Clinton St.).....823-5626
- Mead Library (126 Ludington St.).....562-6323
- Leroy R. Coles, Jr. Branch (1187 E. Delavan Ave.)..896-4433
- Law Library (77 West Eagle St.).....845-9400



## INFORMATION-ASSISTANCE

### FEDERAL

- General Information.....1-844-872-4681
- IRS/Taxes.....1-844-545-5640
- Veterans' One Stop of WNY.....898-0010
- Social Security.....1-800-772-1213

### STATE

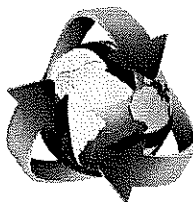
- General Information.....[www.ny.gov](http://www.ny.gov)
- Income Taxes.....518-457-5181
- Healthy NY (Health Insurance).....1-855-355-5777
- Public Service Commission (Utility Issues)...1-518-474-7680
- Family Court.....845-7400

### ERIE COUNTY

- Erie County Court.....845-9300
- Court Clerk.....858-8865
- Legislator Tim Meyers.....833-3054
- General Information.....858-6000
- Lead Hazard Reduction Demonstration Program...961-6800
- Medicaid Info. (Medicaid Assistance).....1-800-541-2831
- Rodent Control (Erie County Health Dept.).....961-6800
- Veterans' Services.....858-6363
- Youth Bureau.....923-4000

## Computer Recycling

- ◆ For more information on where to recycle computer and electronics equipment in Erie County, please call the Environment and Planning Dept. at 858-8390.



## Household Hazardous Waste Drop-Off Days

- ◆ Erie County holds drop-off days throughout the year so residents can properly dispose or recycle household waste, including pesticides, chemicals, paints, batteries, propane tanks and more. Call 858-6000 or e-mail [recycling@erie.gov](mailto:recycling@erie.gov) for drop-off dates and information.

## SENIOR SERVICES

### GENERAL INFORMATION & REFERRAL

- Erie County Dept. of Senior Services.....858-8526
- E.P.I.C (Elderly Pharmaceutical Insurance Coverage)  
TOLL-FREE.....1-800-332-3742
- Property Tax Reduction:
  - Assessor (People age 65 and older).....851-5733
  - Exemptions.....851-4374
  - STAR Program.....851-5748
- Protective Services for the Elderly  
(Security & Crime Prevention).....851-5733
- Erie County Senior Referral.....858-6877
- Autumnwood Senior Center (1800 Clinton St.).....826-7895
- Hennepin Senior Center (24 Ludington St.).....8954074
- Schiller Park Senior Center (2057 Genesee St.).....895-2727
- Seneca-Babcock Center (1168 Seneca St.).....822-5094
- Legal Services for the Elderly.....853-3087
- Long-Term Care Ombudsman Program.....817-9222
- Senior H.E.A.P. (Heating Assistance).....858-7644

### NUTRITIONAL ASSISTANCE

- Information on Group Dining Sites.....858-7639
- Meals-On-Wheels of Erie County.....822-2002

### TRANSPORTATION SERVICES

- "Going Places" Van.....858-7433
- Senior Connects Program  
(General Information, NFTA Reduced Fare Cards)..858-6875

### HEALTH / MENTAL HEALTH SERVICES

- 24/7 Suicide Hotline .....1-800-273-8255
- 24/7 Addictions Treatment Hotline.....831-7007
- Erie County Health Department.....858-7690
- Erie County Medical Center/ Evergreen Services.....898-3000
- Independent Living Center.....836-0822
- Mental Health Association of Erie County.....886-1242
- Visiting Nurses Association.....630-8000
- NYS of Health.....1-855-355-5777

### WIC Information

- Women, Infants & Children Nutrition Program.....856-0063

### Catholic Charities

- Call (716)332-3304 or (716)332-0830
- Website: [www.ccwny.org](http://www.ccwny.org)

### Child Daycare Information

Call for info., including eligibility, questions about requirements, and help finding available, quality daycare providers.

**EC Daycare Unit**  
**95 Franklin St., 4th Fl.**  
**(716)858-8953**